

IT Update

New Data Delivery Tool: Corporate Radar

A new data delivery tool will be replacing Cognos for the Hospitals & Clinics by the end of September. The one-stop-shop, web-based tool called **Corporate Radar** allows secure access to data sources for analysis, reporting, and dash boarding of Financial, Clinical, Research and Quality Improvement data. Corporate Radar offers additional features such as alerting capabilities via e-mail or pager as well as portal integration with other institutional portals.

Mobile Computing Committee

About 3 months ago, an HSC Mobile Computing Committee was formed to address standardization of mobile computing devices and how those devices are to be used, including security and support. The Committee is chaired by Jim Livingston, and as an HSC-wide initiative has representation from across Health Sciences, namely: Information Technology Services, the Eccles Health Sciences Library, College of Pharmacy, Physicians & Nurses, and the Campus Office of Information Technology.

Since its formation, the Committee has developed a mobile computing policy, compiled a list of devices, and is currently in the process of developing a matrix of “use cases.” More information and formal announcements will be made once the Committee completes its analysis, at which time they will continue to meet on an ad hoc basis to review new technology and revise policy.

Siemens Selected as Vendor of Choice for Hospital Billing & Registration

After an extensive review process, Siemens has been selected as the “vendor of choice” for the Hospital’s new enterprise-level patient Scheduling, Registration and Billing. Siemens’ Soarian product will be replacing Allegra, our Hospital current patient registration, billing application. Soarian will also replace the scheduling module in IDX, giving the U an integrated scheduling, registration, and billing system.

The benefits of integrated scheduling, registration and billing include several key improvements for our patients, including the first step toward a single billing statement. With Soarian, data will be shared between all of the billing offices and schedulers, thus reducing redundant requests to our patients for their basic demographic and insurance information, and paving the way for a consolidated billing statement.

This project is an important step toward improving the patient experience--one of the strategies outlined in the Clinical Strategic plan. As an outcome of the strategic planning sessions, the Health Sciences Executive Council formed a Patient Improvement Experience-Revenue (PIE-R) Team to evaluate processes and systems, and make recommendations for improvements that will create exceptional patient experiences. The selection of Soarian was a unanimous recommendation from the selection team.

The project will commence in the next few months and will take approximately two years to complete. We will provide updates and more detailed information as the project progresses.

